

Committee Roles & Responsibilities

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*If at any given time, there are not enough volunteers to fill each position listed in this 'Committee Roles & Responsibilities' document, a Special Projects payment may be applied to those having to perform an additional role to the one they have been elected for.

*Any job not listed in this 'Committee Roles & Responsibilities' document which requires more than 2 hours of volunteer time per month, should be compensated as a Special Project & paid out as a set fee. All Special Projects & set fees must be pre-approved by the Committee before commencing.

* All regular & special project payments will be paid in the form of Countdown vouchers & are subject to the current budget allowance which will be reviewed on an annual basis.

* As the Waiheke Toy Library is a Community Service, it is expected that everyone involved will do a number of ad hoc hours on a volunteer basis to assist in running a quality Toy Library - no matter what the varying annual budget dictates.

Position Title:	Chairperson
Reports to:	Committee/members in the AGM
Salary:	Nil (voluntary role) Special project rates for extra hours (to be paid in Countdown vouchers) Free toy, special & party hires Membership fee of gold coin after first year
Position Type Hours: (not including meeting attendance)	2 hours: Chairperson & Other Duties 1-3 hours: Email Maintenance (Party Packs/Bouncy Castle/Special Hires/Emails (Weekly)
Chairperson Duties:	 To ensure the organisation complies with the governing document, charity law, & other relevant legislations and regulations. Ensure the effective and efficient administration of the library, keeps the team focused on the task at hand & oversees the Committee. To give firm strategic direction to the organisation, setting goals and targets & evaluating performances against agreed targets. Maintains external relationships with the Toy Library (i.e. council)
Other Duties:	 Assists Secretary to organise & chair monthly committee meetings & AGMs Help facilitate the annual Performance Report with the Treasurer Writes chair report for AGM Appoint any employees & monitor his/her performance. Give direction to committee policy-making Ensure all committee members are on the registered Charity List Organise venues & equipment for fundraising days & meetings

	 Liaise with volunteers to ensure each opening day has at least two people on duty (Helper Member and a Librarian or Committee member) and that everyone understands the toy library system/SETLs. Adds new Helper members to the facebook page & sends personal welcome emails First point of contact for the Waiheke Toy Library & in charge of the following platforms: info.toylibrary@gmail.com/toylibrarywaiheke@gmail.com/ Facebook Messenger First point of contact for all Council & lease related matters Maintains website & ensures funding is recongnised Maintains SETLs & auto emails Works with the Treasurer to ensure all invoices are paid in a timely fashion Assists the Funding coordinator, the Toy Purchaser & the Event Manager with all Toy Library affairs Works with the Publicity and Advertising Coordinator on media communication Responds to all reservation requests & member queries (administration fees will be charged at advertised rates for bookings & will be paid out in Countdown Vouchers) Assists the Event Manager & Librarian with reservation pick ups / drop offs outside of scheduled opening hours (special appointment fees will be charged at the Chairperson/Committee's discretion at advertised rates, & will be paid out in Countdown vouchers) Drives working bees and upkeeps maintenance on the container shop Drives stock take days
Health and Safety:	 Displays commitment through actively supporting all health and safety initiatives Ensures own and others safety at all times Complies with policies, procedures & safe systems of work Reports all incidents/accidents, including near misses in a timely fashion

	 Informs committee of any health & safety issues that need improving
Competencies required	d for role
Interpersonal Skills:	 Personable & friendly, relates well to people. Builds an effective level of rapport with people within a short period of time Reads situations effectively, & tailors their responses to reflect the needs of the situation Effectively communicates in situations requiring tact & diplomacy Understands the need for confidentiality, & is prepared to keep information (e.g. about members &/or committee) confidential Ability to be able to deal with any conflict that may arise & enforce limits, charges etc
Excellence Focus:	 Is motivated to achieve goals & objectives. Is self-motivated (i.e. does not require direction/encouragement from external sources) Has a sound level of insight into own strengths & weaknesses, & is committed to addressing areas of weakness Adapts easily to changes at work. Proactively manages conflicting demands on time Able to be assertive & stand firm on issues when appropriate

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Technical Expertise:	 Competent in the use of word-processing packages High level & proven ability in the delivery of a customer
	focused service
	 Previous database experience
	 Interest in children's education & wellbeing

Position Title:	Treasurer
Reports to:	Chairperson in the first instance and then Committee
Salary:	Special project rates for extra hours (to be paid in Countdown vouchers) Free toy, special & party hires Membership fee of gold coin after first year
Position Type Hours:	1-2 hours: Treasurer Duties
(not including meeting attendance)	3 (extra) hours: at reporting periods & annual statement time (weekly)
Treasurer Duties:	 Prepares monthly accounts & bank reconciliations Responsible for submitting the annual financial statements Manages auditing processes Management of accounts, pays invoices & reimburses expenses Wages/PAYE payments or countdown voucher arrangements Code transactions in Xero
Other Duties:	 Provide a monthly treasurer's report to the committee and any matters that need arising Reconcile SETLs transactions with bank account Keep accurate fixed assets register for new additions & disposals (reconcile with SETLs) Attend committee meetings & AGMs Liaise with the Chairperson on a regular basis as second signatory to all accounts payable Provide financial information for grant applications as required Keep track of funds tagged for specific purposes (eg. Lotteries grant, COGS etc) Prepare annual financial statements & associated working papers to submit for annual audit (if required) File all returns required by IRD Maintain registration with Charities Commission including annual submission of financial statements

Health and Safety:	 Prepare annual Treasurer's Report for AGM, including annual budget for coming year Ensure TLFNZ subscription & insurance cover is ok & paid Other miscellaneous duties as they arise Displays commitment through actively supporting all health and safety initiatives Ensures own & others safety at all times Complies with policies, procedures and safe systems of work
	 Reports all incidents/accidents, including near misses in a timely fashion
	 Informs committee of any health & safety issues that need improving
Competencies required f	or role
Interpersonal Skills:	 Understands the need for confidentiality, & is prepared to keep information (e.g. about members and/or committee) confidential
Excellence Focus:	 Is motivated to achieve goals & objectives. Is self-motivated (i.e. does not require direction/encouragement from external sources) Adapts easily to changes at work. Proactively manages conflicting demands on time
Technical Expertise:	 Competent in the use of word-processing & spreadsheet packages. Previous experience in accounts duties including GST, PAYE, & XERO

Position Title:	Secretary
Reports to:	Chairperson in the first instance & then Committee
Salary:	Nil (voluntary role) Special project rates for extra hours (to be paid in Countdown vouchers) Free toy, special & party hires Membership fee of gold coin after first year
Position Type Hours: (not including meeting attendance)	3 hours (monthly)
Secretary Duties:	 Assist the Chairperson to organise Annual General Meetings, Special General Meetings & monthly Committee Meetings. Notify members of upcoming meetings, help create & circulate Agendas to the committee (including date & place of meeting) at least a week in advance Attend & take minutes of the proceedings of all meetings, record who is presiding & business conducted Type out the minutes & circulate to the committee ASAP post meetings Checking that the committee has carried out action agreed at the previous meeting (Record, track & update Action Points from meeting minutes) Ensure that a signed & printed copy of the minutes are kept for the records Maintains contact details of committee members & of people with which the organisation regularly works Keeps a record of activity calendars & special events Write notes of courtesy, thank you to sponsorships & volunteers etc Sends newsletters to all members (via Publicity & Advertising Coordinator)
Other Duties:	Maintain all records of the organisation (i.e. meeting minutes, media articles & relevant documents)

	 Sitting on appraisal, recruitment & disciplinary panels as required
Health and Safety:	 Displays commitment through actively supporting all health & safety Ensures own & others safety at all times Complies with policies, procedures & safe systems of work. Reports all incidents/accidents, including near misses in a timely fashion Informs committee of any health & safety issues that need improving
Competencies required f	or role
Interpersonal Skills:	 High organisational ability & attention to detail Ability to think creatively Willingness to speak their mind Ability to work effectively as a member of a team
Excellence Focus:	 Knowledge or experience of business & committee procedures Minute-taking experience
Technical Expertise:	 Competent in the use of word-processing packages Previous database experience Interest in children's education & wellbeing

Position Title:	Toy Librarian
Reports to:	Chairperson in the first instance and then Committee
Salary:	Minimum wage for hours worked (to be paid in Countdown vouchers) Free toy, special & party hires Membership fee of gold coin after first year
Position Type Hours: (not including meeting reporting & attendance)	3 hours: open days - fortnightly, Saturdays from 9am to 12pm (bi-weekly)
Purpose:	 To provide a Librarian service to the members of the Toy Library Carry out any extra duties that the Committee deems necessary
Librarian Duties:	 Opening the library, duties include: putting out flags, signage, tables & any toys for display, putting aside click & collect's/holds/reservations for the session, opening OSPO, welcoming/orientating the Helper Member, & setting up x2 computers Closing the library, duties include: ensuring OSPO is secured, ensuring all toys are put back on shelves tidily/not totally obscuring shelving access, in a position where they can/will remain dry & where possible back in their appropriate categories. Ensure tables, flags & signage are all put away tidily, that any rubbish is removed from the container, & that the door & window is locked on the way out Issuing and returning toys on the SETLs database Training Helper Members to use the SETLs system, confirming their attendance on SETLs & advising them of allocated duties while volunteering (e.g. counting parts, cleaning toys, assisting with returns & orienting them with the library setup) Provides face to face information to new members about the library. Ensures all new members fill in their appropriate contact information when signing up, advises members to

add the library to their contacts (to avoid emails going to
 spam) & sends payment auto email to them so they understand their set up fees. If necessary guide new members to navigate the toy library website and selts system Maintains an up-to-date toy database (SETLs). Takes pictures of toys & uploads them to the system if they are missing, adds new toys/donations to the system & creates/adds appropriate codes to SETLs and the toy/toy pieces for identification Ensure all toy labels are kept up to date & packaged professionally. If necessary, assists in sourcing packaging. Reports missing pieces by updating bag labels/adding a post-it note to the label, & by reporting the piece in SETLs (source replacement label or bag when necessary) Send missing piece auto email out to members who have returned toys with missing parts. Advise the committee & the toy purchaser if replacement parts are deemed necessary & assist Toy Purchaser with sourcing replacement parts. Or if a toy is no longer hireable - report this to the committee. Report back member feedback or observations for the toy wishlist to the Toy Purchaser & the committee Ensure that overdue membership/lending fees are paid & impose fines where required (in keeping with committee agreed principles & philosophies). Where problems arise, passes on a complaint form to the committee for follow-up Contact members via text regarding any toys which are overdue by more than a month/2 sessions & record the contact in member alerts Maintain a clean, organised & accessible library that is locked after each opening Ensure the general rules of the library are upheld
• Responsible for cashing up the money box, reconciling &
banking any takings for the day

	 Assist the Chairperson & Event Manager with reservation pick ups / drop offs outside of scheduled opening hours (special appointment fees will be charged at the Chairperson/Committee's discretion at advertised rates, & will be paid out in Countdown vouchers)
Session Times:	 Saturdays 9:00am – 12:00pm (Fortnightly)
Other Duties:	 Nominate available working dates in the SETLs system (Toy Library/Actual Volunteering sessions) at least 1 month in advance to give the Committee time to work out cover if required Confirms helper volunteer attendance on SETLs Provide information/report on any membership/toy issues at committee meetings Maintain & update toy & member alerts on SETLs Attend monthly committee meetings Voluntarily attend Regional Meetings to gain further knowledge of Toy Library systems & policies Pass on suggestions for toy purchases to the toy buyer where appropriate Liaison with the chairperson on a regular basis Support Committee with fundraising events Be available for yearly stocktaking Other miscellaneous duties as they arise
Health and Safety:	 Displays commitment through actively supporting all health & safety Ensures own and others safety at all times Complies with policies, procedures and safe systems of work. Reports all incidents/accidents, including near misses in a timely fashion Informs committee of any health & safety issues that need improving
Competencies required f	or role

Personal Skills:	 Personable & friendly. Ability to relate to people on all levels Understands the need for confidentiality, & is prepared to keep information (e.g. about members and/or committee) confidential Adapts easily to changes at work. Possesses good time management skills Ability to be able to deal with any conflict that may arise and enforce limits, charges etc Is motivated to achieve goals and objectives. Is self-motivated (i.e. does not require direction/encouragement from external sources) & proactive
Technical Expertise:	 Competent & confident in database management Interest in children's play, education & wellbeing

Position Title:	Publicity & Advertising Coordinator
Reports to:	Chairperson in the first instance & then Committee.
Salary:	Nil (voluntary role) Special project rates for extra hours (to be paid in Countdown vouchers) Free toy, special & party hires Membership fee of gold coin after first year
Position Type Hours: (not including meeting reporting & attendance)	1-2 hours (bi-weekly)
Publicity & Advertising Co-ordinator Duties:	 Writes quarterly newsletters (Liaises with the Committee & the Librarian regularly for content) Distributes newsletters to the Toy Library Secretary for emailing (?) Posts bi-fortnightly updates on social media with opening hours and any new promotions relevant for sharing Posts quarterly updates on social media to bring in new business, includes creation of advertising imagery on toys, special hires & the benefits of using the Library Designs/updates advertising material i.e. flyers & brochures when required (occasionally this might be outsourced at the Coordinators discretion with committee approval) Organises signage & flyer printing etc Assists the Event Manager & Fundraising Coordinator with fundraising events - implementing ideas, sourcing venues, materials & volunteer staff (to be paid at special project rates) Distributes flyers to committee, Fundraising Coordinator or members as appropriate Monitors local events for publicity opportunities & advises the committee & the Fundraising Coordinator

	 Oversees the library's Facebook & Instagram pages, & Instagram messages (facebook messenger is monitored by the Chairperson) Refers inquiries received directly to the Chairperson, <u>info.toylibrary@gmail.com</u> email address or the Committee as appropriate.
Other Duties:	 Provide a monthly report at committee meetings regarding up & coming events & traffic on Facebook & Instagram Attend committee meetings Liaises with the Chairperson on a regular basis Attends yearly stocktaking Other miscellaneous duties as they arise
Health and Safety:	 Displays commitment through actively supporting all health and safety Ensures own and others safety at all times Complies with policies, procedures and safe systems of work. Reports all incidents/accidents, including near misses in a timely fashion Informs committee of any health & safety issues that need improving
Competencies required f	or role
Interpersonal Skills:	 Understands the need for confidentiality, and is prepared to keep information (e.g. about members and/or committee) confidential Ability to be able to deal with any conflict that may arise and enforce limits, charges etc
Technical Expertise:	 Competent in the use of word-processing, design packages & social media Great communication skills

Position Title:	Funding Coordinator
Reports to:	Chairperson in the first instance and then Committee.
Salary:	Nil (voluntary role) Special project rates for extra hours (to be paid in Countdown vouchers) Free toy, special & party hires Membership fee of gold coin after first year
Position Type Hours: (not including meeting reporting & attendance)	TBC
Funding Coordinator Duties:	 Plans & keeps a funding calendar of application closing dates from various known funders for the year & reports these to the Chairperson & the committee Research possible funding sites / new sources & their funding criteria Works with the Chairperson to submit funding applications (main funders being: COGS, Lion Foundation, Lotteries Commission, Pub Charities, Local Grants) Monitors & reports back to the Committee the annual funding targets Maintains an up to date record of all grant applications & their outcomes Ensures any accountability requirements are completed for successful grants, & works closely with the Treasurer & the Toy Purchaser in tracking purchases for accountability reporting Works with the Chairperson to ensure all funders are publicly & formally acknowledged (press, website, Facebook, container wall etc) Assist the Event Manager & Publicity & Advertising Coordinator with fundraising events - implementing ideas, sourcing venues, materials & volunteer staff (to be paid at special project rates)

Other Duties:	 Provide a yearly report at the AGM on matters arising from funding Attend monthly committee meetings Attend yearly stocktaking Other miscellaneous duties as they arise
Health and Safety:	 Displays commitment through actively supporting all health & safety Ensures own & others safety at all times Complies with policies, procedures & safe systems of work. Reports all incidents/accidents, including near misses in a timely fashion Informs committee of any health & safety issues that need improving
Competencies required f	or role
Interpersonal Skills:	 Ability to organise & execute plans Understands the need for confidentiality, and is prepared to keep information (e.g. about members and/or committee) confidential Ability to be able to deal with any conflict that may arise
Excellence Focus:	 Is motivated to achieve goals & objectives. Is self-motivated (i.e. does not require direction/encouragement from external sources). Adapts easily to changes at work. Proactively manages conflicting demands on time.
Technical Expertise:	 Competent in the use of word-processing and spreadsheet packages

Position Title:	Toy Purchaser
Reports to:	Chairperson in the first instance & then Committee.
Salary:	Nil (voluntary role) Special project rates for extra hours (to be paid in Countdown vouchers) Free toy, special & party hires Membership fee of gold coin after first year
Position Type Hours: (not including meeting reporting & attendance)	ТВС
Toy Purchaser Duties:	 The toy purchaser is responsible for buying new toys Monitoring, renewing & consulting with lists of new toy suggestions Liaise with, & support the Librarian on a regular basis Monitoring & donating existing toys that are no longer suitable for the library Adding new toys to the SETLs system as per the Waiheke Toy Library standard Help Librarian arrange label printing/lamination for all toys new to the library Approve toy donations by adding them to the system, or donating them to charity if they are not suitable Help the Librarian organise storage for all toys new to the library by 'bagging & tagging' toys or assisting with the purchase or submission for new bags or boxes
Other Duties:	 Provide a report at the AGM on matters arising from new toys purchased Attend monthly committee meetings Liaison with the Chairperson on a regular basis Attend yearly stocktaking Other miscellaneous duties as they arise

Health and Safety:	 Displays commitment through actively supporting all health and safety Ensures own and others safety at all times Complies with policies, procedures and safe systems of work. Reports all incidents/accidents, including near misses in a timely fashion Informs committee of any health & safety issues that need improving
Competencies required for role	
Interpersonal Skills:	 Understands the need for confidentiality, and is prepared to keep information (e.g. about members and/or committee) confidential Ability to be able to deal with any conflict that may arise and enforce limits, charges etc
Excellence Focus:	 Is motivated to achieve goals and objectives. Is self-motivated (i.e. does not require direction/encouragement from external sources). Has a sound level of insight into own strengths and weaknesses, and is committed to addressing areas of weakness
Technical Expertise:	 Competent in the use of word-processing packages Previous database experience

Event Manager
Chairperson in the first instance and then Committee.
Monthly Countdown Voucher: \$40
Free toy, special & party hires
Membership fee of gold coin after first year
2-3 Hours (monthly)
• The Event Manager is responsible for the regular upkeep of all party & special hires owned by the Toy Library, ensuring a high standard of cleanliness & safety is maintained
 Ensuring the Bouncy Castle is free from tears, holes or moisture - and if applicable, passing on reports of damage or negligence that might require a members bond to be paid out to the toy library for repairs Actively blowing the the bouncy castle up monthly for full inspections & repairing if necessary Ensuring the Toy Library is always stocked with appropriate cleaning and patching gear for the bouncy castle Ensuring the bouncy castle is being rented out with good quality packing for transportation & clear safety/instruction cards Ensuring all car seats, porta-cots, life jackets & port-a-cots are clean & have not exceeded any safety manufacturing dates Ensuring the Committee with ensuring all party gear is returned clean & is being rented out with/in appropriate packaging Assist the Chairperson & Librarian with reservation pick ups / drop offs outside of scheduled opening hours (special appointment fees will be charged at the Chairperson/Committee's discretion at advertised rates, & will be paid out in Countdown vouchers) Assist the Funding Coordinator & Publicity & Advertising Coordinator with fundraising events - implementing ideas, sourcing venues, materials & volunteer staff (to be paid at special project rates)

	Attend monthly committee meetings & AGMs
	 Liaison with chairperson on a regular basis
	Be available for yearly stocktaking
	Other miscellaneous duties as they arise
Health and Safety:	 Displays commitment through actively supporting all health and safety
	 Ensures own & others safety at all times
	• Complies with policies, procedures & safe systems of work.
	Reports all incidents/accidents, including near misses in a timely fashion
	• Informs committee of any health & safety issues that need
	improving
Competencies required f	for role
Interpersonal Skills:	 Understands the need for confidentiality, & is prepared to keep information (e.g. about members and/or committee) confidential
	 Ability to be able to deal with any conflict that may arise and enforce limits, charges etc
Excellence Focus:	 Is motivated to achieve goals & objectives. Is self-motivated (i.e. does not require
	direction/encouragement from external sources).
	 Has a sound level of insight into own strengths &
	weaknesses, & is committed to addressing areas of weakness